



from
**Southern
Water**

in partnership with



Our ref
PRN 870426
Date
10 March 2026
Tel
0330 303 0368

Hello,

We'll be closing sections of roads in Penton Mewsey

We'll be working on the main sewer from manhole to manhole, without needing to dig up the road. To do this safely, we'll close short sections of the road as we go.

This rolling road closure will move with the team as they progress from one manhole to the next, which means we won't need to fully close the road.

The timetable below shows the full area we'll be working in.

Timetable of work

Road Name	Traffic Management	From	To
Chalkcroft Lane	Rolling road closure	16 March	9 June
Newbury Hill	Rolling road closure	10 June	17 July
Penton Lane	Rolling road closure	20 July	4 September
Foxcotte Lane	Rolling road closure	7 September	29 September

 **In an emergency**
0330 303 0368
Lines open 24hr,
calls charged at
local rate.

 **Billing and account enquiries**
0330 303 0277
8am–6pm, Monday to Friday.
Calls charged at local rate.

 **Report a leak**
0800 820 999
Lines open 24hr.

Scan the code to view
our incident map



7694_04.25

Southern Water, Southern House, Yeoman Road, Worthing BN13 3NX
southernwater.co.uk

Southern Water Services Ltd, Registered Office: Southern House, Yeoman Road, Worthing BN13 3NX Registered in England No. 2366670



How will this affect you?

Road closures and diversions

Whilst the short section of each road is closed, you'll be able to use the diversion route shown on the following pages.

We'll remove the barriers and signs and reopen the closures at the end of the working day.

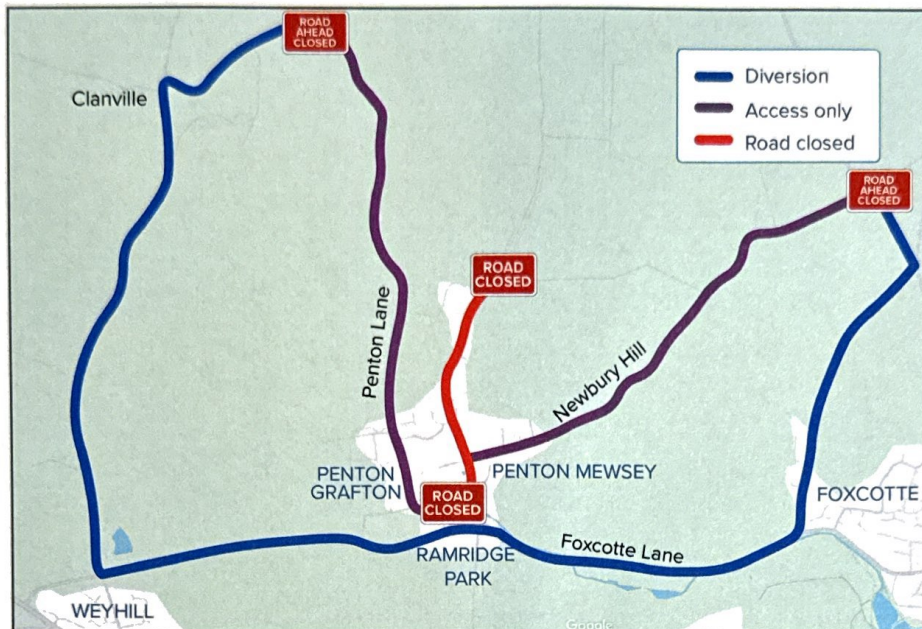
You can also find the full diversion routes on the <http://one.network> website.

Parking

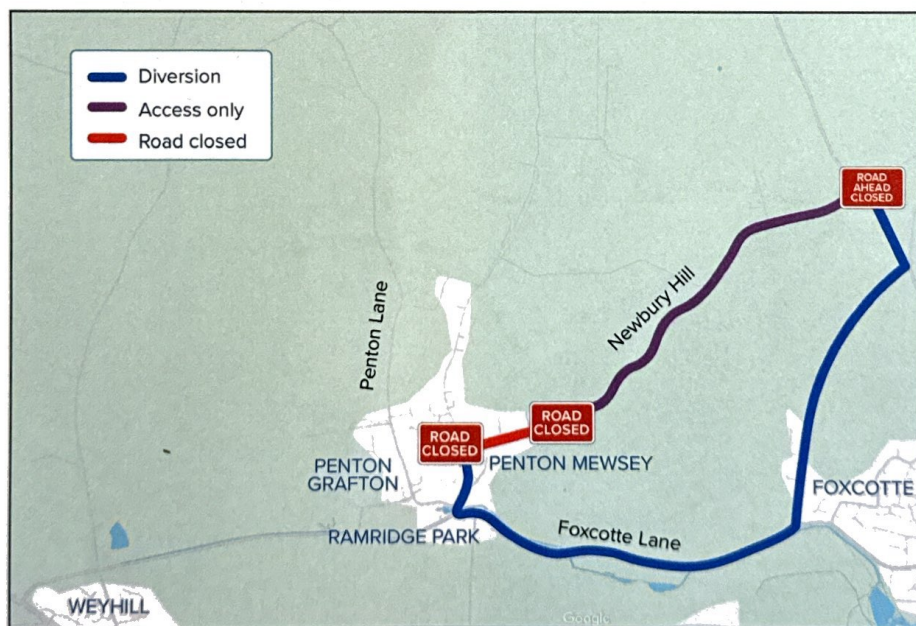
If your vehicle is obstructing a manhole that we need to access, you may have a note from us popped onto your windscreen asking you to please move your vehicle.

Our contractors will always be happy to assist you with refuse collections or deliveries, if needed.

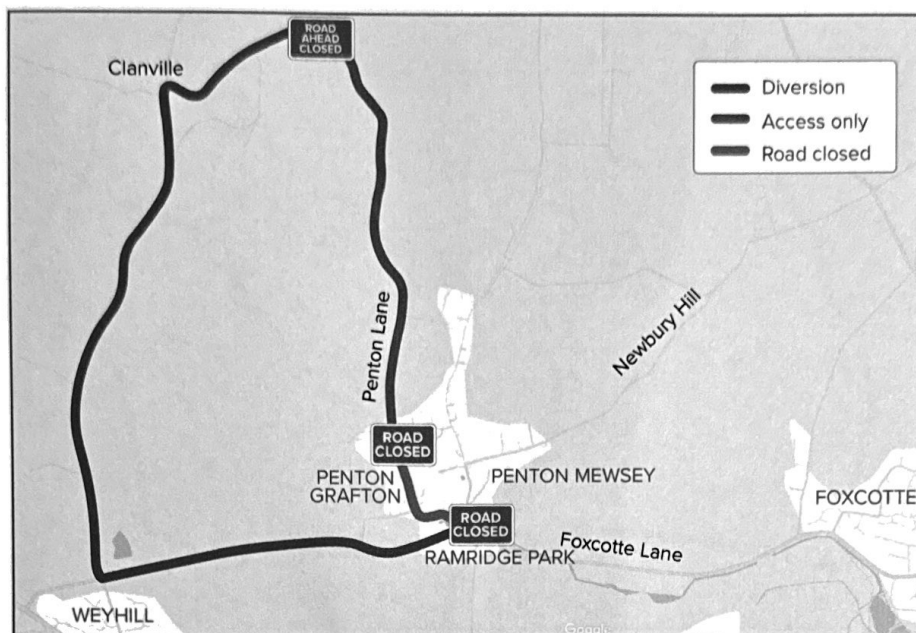
Chalkcroft Lane 16 March – 9 June 2026



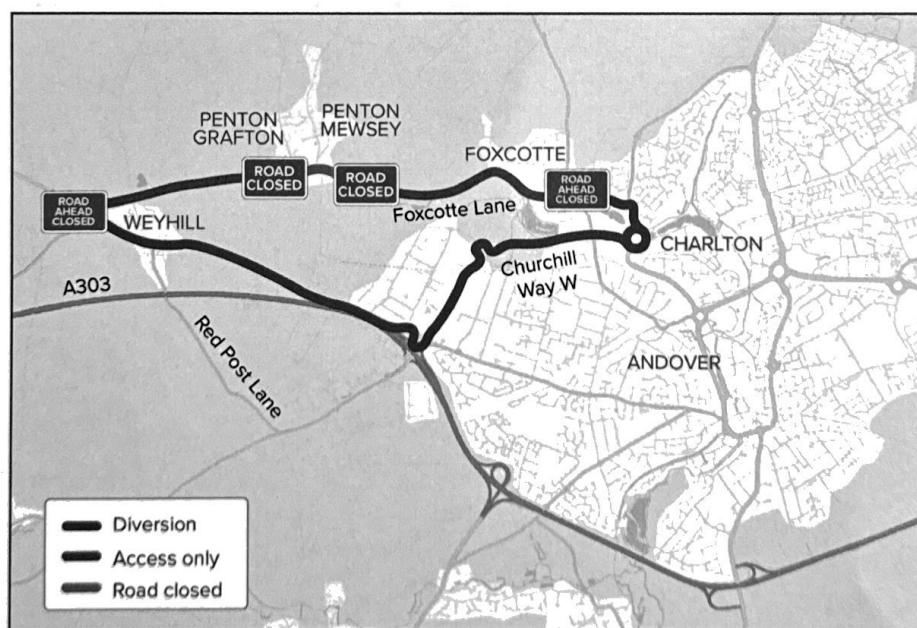
Newbury Hill 10 June – 21 August 2026



Penton Lane 20 July – 4 September 2026



Foxcotte Lane 7 September – 29 September 2026



Keeping you updated

You can now use our new 'Incident Map' to keep updated about this project.

This will give you updates for this project and for any future work or issues in your area.

To view the map you can scan the QR code or alternatively go to www.southernwater.co.uk/works-or-issues-in-my-area/. The full terms of use are available before you sign up and there are ways to unsubscribe.



How to contact us



Email: Roxanne, Customer Liaison Manager, Lining Division Ltd, 9am to 5pm, Monday to Friday
helpdesk@liningdivision.co.uk

Phone: Call Southern Water on **0330 3030 368**. Just say **PRN 870426**, so we can help you more quickly

Online: southernwater.co.uk/contact-us

Thanks for your support and patience whilst we undertake this essential work.

Carolin Till
Project Manager

Using your information: We use the information you give us to resolve your queries and provide you with water and wastewater services. We also collect feedback to help us improve our services. To find out more please visit southernwater.co.uk/privacy.